

## **Sunseeker Holiday Units Reservation Policy, Terms and Conditions**

***To ensure your stay is enjoyable for you and other guests staying at Sunseeker, the following terms and conditions are provided for your information. We will endeavor to accommodate any reasonable request you may have however to ensure Sunseeker runs efficiently and is fair to all guests, please note the following.***

### **Bookings**

You can book online, by telephone or in person for your stay at Sunseeker

### **Deposit**

We will request a deposit of \$50.00 or \$100.00 per unit depending on length of stay when you make your booking to secure the booking. (Please note, if you book more than one unit, the deposit required is \$50 or \$100 per unit). Full payment will be required at check in prior to occupancy unless previous arrangements have been made with management.

### **Payment**

We accept Cash, EFTPOS, Visa and MasterCard Personal Cheques may be accepted providing sufficient identification is provided. (Please note – if paying by Cheque, the Cheque MUST be cleared prior to your arrival)

### **Cancellation**

Credit Card Charges will be (Fully Refundable for all Bookings paid) if your cancellation is received in writing (by letter or email) prior to occupancy date

### **Check Out and Late Check Out**

Check Out time is 9.00am unless prior arrangements have been made with onsite managers. Late check-out can be arranged up to 12.00 pm, subject to availability. A cost of \$20.00 per unit will be charged.

### **General Rules**

1. The member/person who makes the reservation must occupy the unit they book. Unit's bookings are not transferable, and a member/person cannot book a unit and that unit be used by another person. (Unless a member/person books two units for extended family and that member/person stays for the duration of the booking)

2. The number of occupants must not exceed the number of beds in the unit. Special arrangements may be considered for children Only. Occupancy numbers above the number of beds is a Fire safety issue and at the Managers discretion.

The member/person occupying the unit is responsible for all breakages, damages or missing items. In addition, the member/person agrees to pay for any damage to the unit or its contents caused by them or their guests. Management will hold an imprint on Guest credit card\*\* (In the event any costs to Sunseeker Forster are incurred, the guest will be responsible to pay the cost).

3. Keys to the unit will be issued by the on-site manager upon acceptable identification, Ingleburn RSL membership and proof of payment receipt is produced, Coy of Driver's License or Government ID Card.

4. The units are to be always kept clean and tidy by occupants. All units are supplied with brooms and dust pans, vacuum cleaners and mops located in each laundry. It is the members/persons responsibility to keep the unit in a tidy and clean state and the unit must be left in the same state it was in upon arrival.

5. Fish must not be cleaned, gutted or scaled under any circumstances on the premises.

6. Rowdy, excessively noisy, violent, quarrelsome behavior will not be tolerated, and the Manager reserves the right to ask the member/person(s) to leave their unit immediately if any behavior is of an unacceptable nature. Members of Ingleburn RSL Club may face Board disciplinary action if their behavior is unacceptable whilst staying at Sunseeker.

7. No Smoking inside units, out front or back of units, No Smoking in BBQ area, or tables on Grass area, Smokers must use designated smokers area back right-hand corner rear of Unit 7, Plus No pets of any kind are allowed.

8. All bookings are from Saturday to Saturday during holiday periods. Check-in time is 2.00 pm and check-out time is 9.00 am.

9. Any member/person booking using a voucher for Sunseeker is subject to room availability and may not be accepted for peak periods. The holder of the voucher MUST advise Sunseeker onsite managers at the time of making the booking.

Sunseeker Holiday Units – 14 Lake Street, Forster NSW 2428 – PO Box 7 Forster NSW 2428 Tel (02) 6554 6818 Fax (02) 6555 4962  
w [www.sunseekerholidayunits.com.au](http://www.sunseekerholidayunits.com.au) e [sunseekerholiday@bigpond.com](mailto:sunseekerholiday@bigpond.com)

Guest Signature: ..... RSL Members No: .....

Credit Card Details Name: .....

No: ..... Exp: ..... Cv: .....

Please note – credit card details are NOT stored or retained.